



Time to make some \$\$\$\$

**Tuscany Hills
Community Garage Sale
Saturday – April 7, 2018**

7:00am – 2:00pm

Yes! Your Opportunity to... “Convert Stuff to Cash.”

We will have directional signs at intersections, Summerhill and directional signage throughout the community to help direct buyers to homes that are registered. Advertising will be on Yardsales.net, yardsalesearch.com, garagesalefinder.com, garagesalestracker.com, Nextdoor.com, Craigslist, the Tuscany Hills Website, Tuscany Hills Facebook & Tuscany Hills website, Jenni-Radio info phone# 866-99-JENNi and on three HOA bulleting Boards; Fitness center, outside and inside bulletin boards!

***** Please register by email before March 16... to help us help you!**

Email the information below to **C21offer@verizon.net**. If you have email access please register via email, if not then you are also welcome to mail in the attached, or call me.

Name: _____
Address: _____
Telephone#: _____
Email: _____

“Tuscany Hills Oscar”

Oscar A. Lopez

(951) 522-2958

25050 Madison Ave, Murrieta, Ca. 92562



**Free and Accurate Market
Analysis of your home value**

All Real Estate Matters and questions gladly answered and/or researched.

I am always available, willing and glad to be of service and “I am right around the corner”

Free MLS access, simply go to; century21oscar.com and click on the search tab.

No log in or info required my thank you to Tuscany, free immediate access just like a Realtor!



Each Century 21 Office is Independently Owned & Operated

February 14, 2018

Dear Homeowner,

Keystone Pacific is excited to announce that we have completed an upgrade to our customer portal and online account management software to enhance your ability to manage your account online, effective April 2, 2018. **Using the new portal, homeowners can sign-up for recurring ACH, view violations, track submitted work orders and manage electronic community notifications.**

IF YOU PAY VIA KEYSTONE PACIFIC RECURRING ACH

CONGRATULATIONS! YOUR ACCOUNT WILL BE UPGRADED AUTOMATICALLY. YOU DON'T NEED TO DO ANYTHING!

IF YOU PAY BY CHECK OR AUTOPAY THROUGH YOUR BANK

After receiving your April billing statement, please complete the steps below to ensure your payment is submitted on-time:

1. Update Your HOA Account Number:

- **Your 10 digit HOA account number will be located in the top blue section of the April billing statement under "Account ID".**
- **If you pay by autopay through your bank**, please update your bank records to reflect this new account number.
- **If you pay by sending a check through the mail**, please include your new account number on any checks or correspondence to your HOA.

2. Update Your Payment Address:

- **If you pay by autopay through your bank**, please update your bank records to reflect the new payment address.
- **If you pay by sending a check through the mail**, please address all envelopes to the new payment address.

New Payment Address:
File 1958
1801 W. Olympic Blvd.
Pasadena, CA 91199-1958

Or, for fast and convenient processing, you may now take advantage of our new online payment features.

• **Manage Online Payments:**

You are still able to make one-time ACH payments through www.kppmconnection.com. In addition, starting April 2nd, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.

We are excited for you to experience the new portal and appreciate your feedback. **Please complete our online survey by logging into www.kppmconnection.com and clicking on the menu located in the top-left corner and selecting "Portal Upgrade Survey". Homeowners who complete our survey by May 1st will be entered in to win a \$250.00 gift card!**

We realize that while change can be exciting, it can also be an inconvenience. So, while we transition to these new tools, we have committed more resources to customer support, which includes extended hours for live customer service support. The Keystone Pacific team is here to support you.

Extended service hours from March 26th – April 30th:
5:00PM to 9:00 PM, Monday through Friday.

Phone Number: 949-833-2600
Email: customer care@keystonepacific.com

The launch of our upgraded portal is just the first step in offering you the best-in-class tools so that you can manage your account in a way that suits your busy life.

Sincerely,



Cary Treff, CEO
Keystone Pacific Property Management