



COVID-19 Update – May 1, 2020

Dear Tuscany Hills Residents:

The Coronavirus (COVID-19) pandemic has thrust communities and personal lives into uncharted waters. This has been an extremely unsettling time for all. Many have faced economic impacts and serious health concerns. These circumstances have also caused significant anxiety and frustration. We know there is a lot of information out there, some of which varies from expert to expert.

The Tuscany Hills Board is committed to the health and safety of all Residents and has sought expert opinions to determine the best course of action when it comes to safely re-opening common areas and facilities. Based on the recommendations and advice to date, the Board considers it a health and safety risk and therefore will continue to keep the common area and facilities closed. Once protocols by government agencies are in place that we can adopt, we will be able to re-open.

The tennis and pickle-ball courts were re-opened on May 1st, based on government and local authorities' recommendations and required play and safety guidelines. The volleyball and basketball courts continue to remain closed. Please review the included rules for the Tennis and Pickle ball courts.

On April 24, 2020, the Riverside County Department of Environmental Health also released the following pool reopening notification:

Public pools, including those in an HOA, apartment complex, hotel, motel, and country club, are permitted to operate for single occupancy only (one swimmer at a time), regardless of size or volume of pool. No gatherings around the pool are permitted, though a parent or guardian should remain with a minor who is swimming at all times to ensure safety.

All outdoor furniture in pool areas must be removed or stacked/chained in such a manner that furniture is rendered unusable. Drinking fountains and showers must remain closed and roped off from use. High touch areas such as handrails, restroom surfaces, light switches, dispensers, faucets, and doorknobs must be sanitized frequently.

Pools shall continue to be maintained in accordance with all County laws and regulations to ensure proper chemicals and safety measures are present. City, County, and other public agency pools must remain closed.

Based on this information, the Board of Directors have determined not to reopen the pool area at this time. Monitoring of the pool to ensure only one person uses it at a time, and the extensive cleaning requirement following each resident's use, would not be feasible.

Your Tuscany Board understands the desire to get back to normal and be able to use the facilities again. It is also understood that Residents associate their assessments with use of the facilities. The Board has a duty to ensure all common areas are maintained during this time. No Association expenses have been eliminated and all vendors and management staff are working to manage and maintain the community overall.

The Board is meeting in Executive Session frequently and will continue to follow this closely. Updates will be provided to Residents as they become available. Thank you for your continued patience, understanding and cooperation as we all navigate these difficult times together, and seek safe solutions going forward.

Stay safe and healthy! Your Tuscany Hills Board of Directors and Management Team



TENNIS AND PICKLEBALL USE ONLY
BASKETBALL AND VOLLEYBALL REMAIN CLOSED



**USE OF THE COURTS IS AT YOUR OWN RISK AND NOT THE RESPONSIBILITY
OF THE TUSCANY HILLS HOA**

- Maintain social spacing at all times.
- No Guests allowed.
- It is recommended you touch only the tennis balls that you personally brought on the court. Utilize two separately identifiable cans of balls for singles.
- Use only your racquet or feet to return a ball to a server or to the other court.
- Place your tennis equipment on the ground, not on the benches. Ideally, on opposite left/right sides of the court.
- The benches should not be utilized for any purpose.
- The preferred method for playing a singles match would be to swap sides on alternate sides of the net. Ideally, swap sides only in-between sets to maximize social spacing and minimize court side changes.
- Do not play at all if you are feeling even the slightest bit ill.
- Wear a glove or use a piece of equipment to open the court gate, to utilize the court port-a-potty or any other item that necessitates common usage.
- Please be courteous. If someone is waiting to use the courts limit your time to 1 hour.
- No loitering. You must be playing tennis or pickleball.

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